



SINGLE WINDOW (SW)



SINGLE WINDOW (SW)

An intelligent one-stop facility integrating Customs, ports, maritime authorities and Other Government Agencies (OGAs) onto a common platform. Single Window reduces complexity, time and costs involved in meeting trade compliance requirements by one-time submission of information or document at a single entry point.

Our SW can interface with an existing legacy system. It can also operate as a standalone system or be deployed together with other TFP applications.



Highlights

- Implemented in more than 20 countries worldwide and still counting
- Lodge standardised information and documents at a single entry point to fulfil all import, export and transit etc. requirements
- Manages and harmonises complex data to enhance data reuse and risk assessments to foster quality compliances
- Incorporates global best practices and international standards (WCO, UNEDIFACT, IATA, UNESCAP, etc.)

Key Benefits for Governments

- Integrates with OGAs to enhance inter-agency collaboration
- Improves trade compliance with simplified regulatory filing processes
- Consistent work processes that support efficient and reliable cross border trade to enhance competitiveness

Key Benefits for Trade Community

- Convenience of filing declarations, applying permits and licenses, tracking consignments and settling payments at a single entry point
- Lower costs and lesser delays with simplified processes
- Electronic release by Customs and OGAs speeds up cargo clearance
- Easy to onboard with user-friendly interface

